



360° Service for Your Photovoltaic System



## WE ARE COMMITTED TO YOUR SUCCESS

greentec services is a specialised service provider in the management of photovoltaic systems. Currently we operate around 180 ground- and roof-mounted systems with a peak power of approximately 240 MWp.

We have grown rapidly in recent years. Consistent with the tougher requirements of our customers across nine different European countries, we have continuously expanded our infrastructure and network of partners in order to establish our high standards of quality across the board.

Today, we offer investors and owners of PV systems all the technical, commercial and administrative services that help your renewable energy investment thrive.

*Our well-qualified employees ensure with technical expertise, attention to detail and proactive action the highest degree of quality, safety and performance in the systems entrusted to us.*

With greentec services at your side, you minimize time effort and maximize profit of your PV investment.

If you are interested in a reliable and robust operation of your PV power system with maximum yield, but are not yet sure how to achieve this ideal scenario, we should have a conversation. We look forward to hearing from you!

### WE ARE ...

#### ... RELIABLE


We guarantee maximum system availability through active and ongoing monitoring. Regular communication and transparent working methods form the basis of a trustworthy business relationship.

#### ... SPECIALISED

The focus of our work lies exclusively in the technical operation of photovoltaic systems. You will greatly benefit from this competitive edge, as well as from our many years of experience.

#### ... INDEPENDENT

Our independence from constructors, manufacturers and technologies means we are accountable only to you, our customer, and can avoid any conflicts of interest. Honesty and transparency are the basic building blocks of our corporate philosophy.



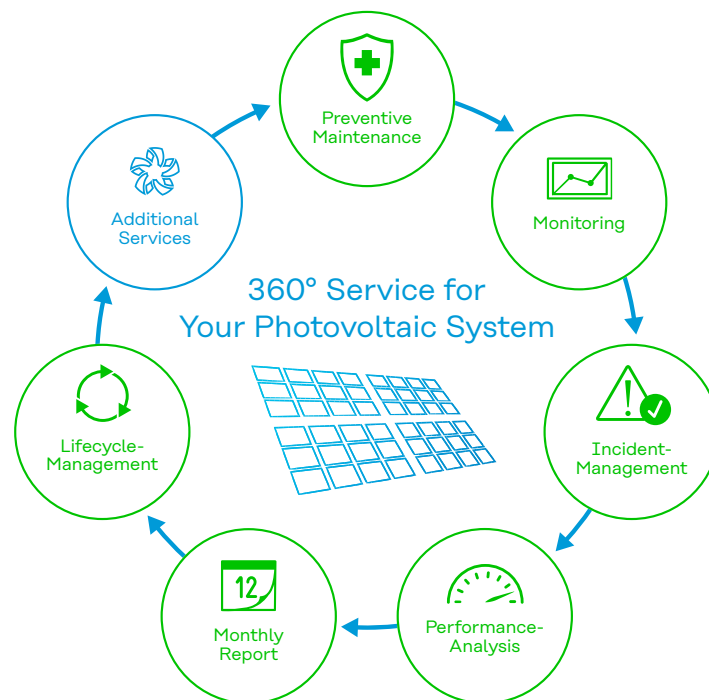
Rooftop System 499,44 kWp  
Mäder, Austria



*"At greentec services you will find competent conversational partners and suitable services for the maximum availability of your photovoltaic system. We unburden you of all your technical questions and, if requested, will even take over commercial management."*

Ralf Tshanun, CEO, greentec services gmbh





## OPERATION AND MAINTENANCE

Advantage through Experience

### PREVENTIVE MAINTENANCE

Better Safe than Sorry

Comprehensive preventive maintenance protects against unnecessary breakdowns and security breaches. This guarantees maximum system availability throughout the entire lifecycle of the system. Our specialists use the latest measuring devices and thermal imaging cameras to perform these works with the utmost precision and diligence. This enables us to create a very thorough documentation.

carefully selected network of international partners allows us to react quickly and at a low cost.



### Meticulous PERFORMANCE-ANALYSIS

Your system will be given regular, thorough analysis in order to detect even the smallest deviations and subtlest technical defects. Reports will be sent to you every month containing analysis results and, where appropriate, suggestions for system improvements in order to get the best value from your PV system.

### MONITORING

Active Monitoring Around the Clock

Continuous system monitoring is essential for maximum performance and security. Automatic error detection ensures rapid reaction times, but cannot be relied upon to detect all errors in time. That is why we actively monitor and analyse all systems all day long in our control centre, which is always open – even on Sundays and during holidays.



### MONTHLY REPORT for Your PV System

Each month you will receive a system report for your own evaluation, which clearly lists any incidents or outages which have occurred. A brief glimpse is enough to catch all crucial facts of your PV plant.

### INCIDENT MANAGEMENT

Quick and Reliable

Our sophisticated ticketing system supports us in fixing errors quickly and efficiently. We analyse every incident to ensure the approach to rectifying problems is cost-effective. The specialists in our second level support centre assist the onsite engineers for the best and fastest results. Cooperation with our



### LIFECYCLE-MANAGEMENT

During the system's lifecycle, it may be necessary to perform upgrades, renewals and adjustments to improve efficiency. Through consultation and analysis we evaluate the best way forward and will support you with thermographic inspections, tending greenery, cleaning panels and many more.



## ADDITIONAL SERVICES

All You Need



### CONSULTING

during Planning and Construction of PV Systems

Our independent specialists act to represent your individual requests and requirements to the system constructors. We also examine the proposed components, technology and equipment to ensure excellent durability and reasonable operating costs during the whole lifecycle. Prior to commissioning, we can ensure there are no planning errors or structural defects that could cause problems later.



### Taking Charge of COMMERCIAL MANAGEMENT

We take care of all administrative and commercial issues; we help you to select the correct insurance, and we communicate with authorities and utility companies. You will regularly receive a clear summary of all financial indicators and activities.



### WEB PORTAL

for System Monitoring

You have all the system data at your fingertips around-the-clock with access to our Monitoring Portal, which can be customised to your individual needs.



### ACCEPTANCE

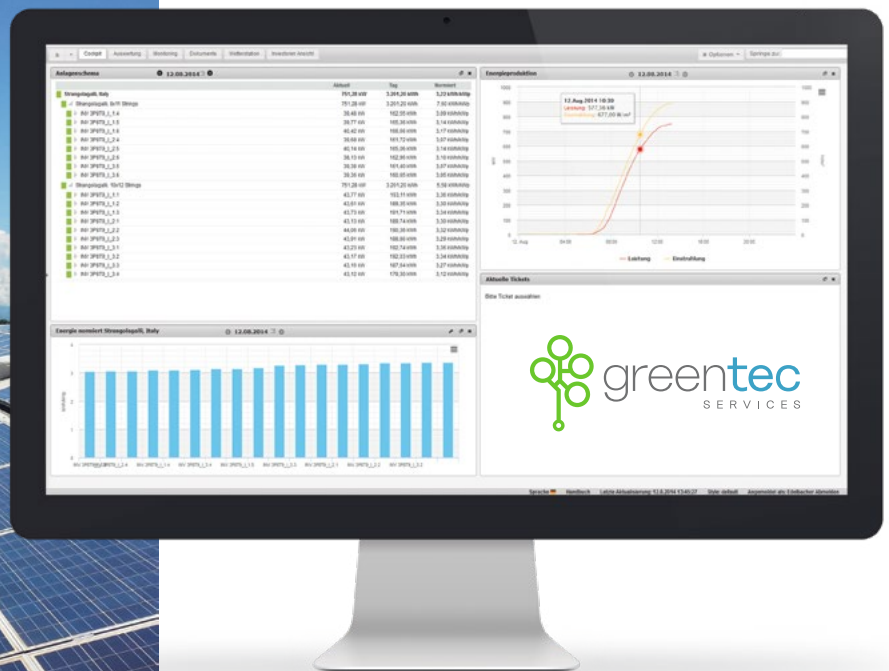
and System Certification

Our specialists perform extensive checks of the entire system, using high quality measuring devices to evaluate the security and performance of all system components. Any defects are highlighted in a detailed report including suggestions for improvements.

The customer has the option of arranging response times and performance guarantees on an individual basis.



Rooftop Integrated System 1.376,32 kWp  
Monticelli, Italy



An optimised plant visualisation combined with a sophisticated fault management tool guarantees short response times.



## GREENTEC SERVICES

The Best Choice for Every Type of Photovoltaic System

### Anytime, Anywhere!

Our second level support, together with our carefully selected partners, ensures a rapid and efficient incident management of all system types.



Rooftop System 954,77 kWp  
Dornbirn, Austria



Ground-mounted System 984 kWp  
Santopadre, Italy



Rooftop System 1.145 kWp  
Ontigola, Spain



Ground-mounted System 6.092,24 kWp  
Nohra, Germany



PV Tracking System 996,48 kWp  
Mandela, Italy

*"greentec services believes in persistent monitoring and comprehensive error management. Since greentec services began taking care of our facilities, the response times have significantly shortened and the system's availability has improved considerably. Therefore we enjoy a substantial additional income."*

Fabio D'Antuono, CFO







Rooftop System 864 kWp, Novara, Italy

**Always Available. Always Ready to Act.**  
greentec services gmbh

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